



ENTERPRISE KNOWLEDGE MANAGEMENT

The Data Quality Approach



David Loshin
Knowledge Integrity Incorporated

Enterprise Knowledge Management The Data Quality Approach

Carlo Batini, Monica Scannapieco



Enterprise Knowledge Management The Data Quality Approach:

Enterprise Knowledge Management David Loshin, 2001 This volume presents a methodology for defining measuring and improving data quality It lays out an economic framework for understanding the value of data quality then outlines data quality rules and domain and mapping based approaches to consolidating enterprise knowledge *Enterprise Knowledge Management: The Data Quality Approach* David Loshin, 2001-01 Today companies capture and store tremendous amounts of information about every aspect of their business their customers partners vendors markets and more But with the rise in the quantity of information has come a corresponding decrease in its quality a problem businesses recognize and are working feverishly to solve Enterprise Knowledge Management The Data Quality Approach presents an easily adaptable methodology for defining measuring and improving data quality Author David Loshin begins by presenting an economic framework for understanding the value of data quality then proceeds to outline data quality rules and domain and mapping based approaches to consolidating enterprise knowledge Written for both a managerial and a technical audience this book will be indispensable to the growing number of companies committed to wresting every possible advantage from their vast stores of business information Key Features Expert advice from a highly successful data quality consultant The only book on data quality offering the business acumen to appeal to managers and the technical expertise to appeal to IT professionals Details the high costs of bad data and the options available to companies that want to transform mere data into true enterprise knowledge Presents conceptual and practical information complementing companies interest in data warehousing data mining and knowledge discovery *Enterprise Knowledge Management* David Loshin, Od PhD, 2001-01-19 Today companies capture and store tremendous amounts of information about every aspect of their business their customers partners vendors markets and more But with the rise in the quantity of information has come a corresponding decrease in its quality a problem businesses recognize and are working feverishly to solve Enterprise Knowledge Management The Data Quality Approach presents an easily adaptable methodology for defining measuring and improving data quality Author David Loshin begins by presenting an economic framework for understanding the value of data quality then proceeds to outline data quality rules and domain and mapping based approaches to consolidating enterprise knowledge Written for both a managerial and a technical audience this book will be indispensable to the growing number of companies committed to wresting every possible advantage from their vast stores of business information Key Features Expert advice from a highly successful data quality consultant The only book on data quality offering the business acumen to appeal to managers and the technical expertise to appeal to IT professionals Details the high costs of bad data and the options available to companies that want to transform mere data into true enterprise knowledge Presents conceptual and practical information complementing companies interest in data warehousing data mining and knowledge discovery *The Practitioner's Guide to Data Quality Improvement* David Loshin, 2010-11-22 The Practitioner s Guide to Data Quality Improvement offers a comprehensive look at data quality for

business and IT encompassing people process and technology It shares the fundamentals for understanding the impacts of poor data quality and guides practitioners and managers alike in socializing gaining sponsorship for planning and establishing a data quality program It demonstrates how to institute and run a data quality program from first thoughts and justifications to maintenance and ongoing metrics It includes an in depth look at the use of data quality tools including business case templates and tools for analysis reporting and strategic planning This book is recommended for data management practitioners including database analysts information analysts data administrators data architects enterprise architects data warehouse engineers and systems analysts and their managers Offers a comprehensive look at data quality for business and IT encompassing people process and technology Shows how to institute and run a data quality program from first thoughts and justifications to maintenance and ongoing metrics Includes an in depth look at the use of data quality tools including business case templates and tools for analysis reporting and strategic planning Enterprise Information Systems Runtong Zhang,Juliang Zhang,Zhenji Zhang,Joaquim Filipe,José Cordeiro,2012-05-20 This book contains substantially extended and revised versions of the best papers from the 13th International Conference on Enterprise Information Systems ICEIS 2011 held in Beijing China June 8 11 2011 The 27 papers included plus one invited paper in this volume were carefully reviewed and selected from 57 full papers presented at the conference out of 402 submissions They reflect state of the art research that is often driven by real world applications thus successfully relating the academic with the industrial community The topics covered are databases and information systems integration artificial intelligence and decision support systems information systems analysis and specification software agents and Internet computing and human computer interaction

Executing Data Quality Projects Danette McGilvray,2008-09-01 Information is currency Recent studies show that data quality problems are costing businesses billions of dollars each year with poor data linked to waste and inefficiency damaged credibility among customers and suppliers and an organizational inability to make sound decisions In this important and timely new book Danette McGilvray presents her Ten Steps approach to information quality a proven method for both understanding and creating information quality in the enterprise Her trademarked approach in which she has trained Fortune 500 clients and hundreds of workshop attendees applies to all types of data and to all types of organizations Includes numerous templates detailed examples and practical advice for executing every step of the Ten Steps approach Allows for quick reference with an easy to use format highlighting key concepts and definitions important checkpoints communication activities and best practices A companion Web site includes links to numerous data quality resources including many of the planning and information gathering templates featured in the text quick summaries of key ideas from the Ten Step methodology and other tools and information available online Data Quality Management with Semantic Technologies Christian Fürber,2015-12-11 Christian Fürber investigates the useful application of semantic technologies for the area of data quality management Based on a literature analysis of typical data quality problems and typical activities of data quality

management processes he develops the Semantic Data Quality Management framework as the major contribution of this thesis. The SDQM framework consists of three components that are evaluated in two different use cases. Moreover, this thesis compares the framework to conventional data quality software. Besides the framework, this thesis delivers important theoretical findings, namely a comprehensive typology of data quality problems, ten generic data requirement types, a requirement-centric data quality management process, and an analysis of related work.

Data Quality Rupa Mahanti, 2019-03-18

Good data is a source of myriad opportunities while bad data is a tremendous burden. Companies that manage their data effectively are able to achieve a competitive advantage in the marketplace while bad data like cancer can weaken and kill an organization. In this comprehensive book, Rupa Mahanti provides guidance on the different aspects of data quality with the aim to be able to improve data quality. Specifically, the book addresses causes of bad data quality, bad data quality impacts, and importance of data quality to justify the case for data quality. Butterfly effect of data quality, a detailed description of data quality dimensions and their measurement, data quality strategy approach, Six Sigma DMAIC approach to data quality, data quality management techniques, data quality in relation to data initiatives like data migration, MDM data governance, etc. Data quality myths, challenges, and critical success factors. Students, academicians, professionals, and researchers can all use the content in this book to further their knowledge and get guidance on their own specific projects. It balances technical details for example SQL statements, relational database components, data quality dimensions, measurements, and higher-level qualitative discussions, cost of data quality, data quality strategy, data quality maturity, the case made for data quality, and so on, with case studies, illustrations, and real-world examples throughout.

About the Author: Rupa Mahanti, Ph.D., is a Business and Information Management consultant and has worked in different solution environments and industry sectors in the United States, United Kingdom, India, and Australia. She helps clients with activities such as business process mapping, information management, data quality, and strategy. Having a work experience, academic, industry, and research of more than a decade and half, Rupa has guided a doctoral dissertation and published a large number of research articles. She is an associate editor with the journal *Software Quality Professional* and a reviewer for several international journals. This is not the kind of book that you'll read one time and be done with. So scan it quickly the first time through to get an idea of its breadth. Then dig in on one topic of special importance to your work. Finally, use it as a reference to guide your next steps, learn details, and broaden your perspective from the foreword by Thomas C. Redman, Ph.D. The Data Doc Dr. Mahanti provides a very detailed and thorough coverage of all aspects of data quality management that would suit all ranges of expertise from a beginner to an advanced practitioner. With plenty of examples, diagrams, etc., the book is easy to follow and will deepen your knowledge in the data domain. I will certainly keep this handy as my go-to reference. I can't imagine the level of effort and passion that Dr. Mahanti has put into this book that captures so much knowledge and experience for the benefit of the reader. I would highly recommend this book for its comprehensiveness, depth, and detail. A

must have for a data practitioner at any level Clint D Souza CEO and Director CDZM Consulting **Meeting the Challenges of Data Quality Management** Laura Sebastian-Coleman, 2022-01-25 Meeting the Challenges of Data Quality Management outlines the foundational concepts of data quality management and its challenges The book enables data management professionals to help their organizations get more value from data by addressing the five challenges of data quality management the meaning challenge recognizing how data represents reality the process quality challenge creating high quality data by design the people challenge building data literacy the technical challenge enabling organizational data to be accessed and used as well as protected and the accountability challenge ensuring organizational leadership treats data as an asset Organizations that fail to meet these challenges get less value from their data than organizations that address them directly The book describes core data quality management capabilities and introduces new and experienced DQ practitioners to practical techniques for getting value from activities such as data profiling DQ monitoring and DQ reporting It extends these ideas to the management of data quality within big data environments This book will appeal to data quality and data management professionals especially those involved with data governance across a wide range of industries as well as academic and government organizations Readership extends to people higher up the organizational ladder chief data officers data strategists analytics leaders and in different parts of the organization finance professionals operations managers IT leaders who want to leverage their data and their organizational capabilities people processes technology to drive value and gain competitive advantage This will be a key reference for graduate students in computer science programs which normally have a limited focus on the data itself and where data quality management is an often overlooked aspect of data management courses Describes the importance of high quality data to organizations wanting to leverage their data and more generally to people living in today's digitally interconnected world Explores the five challenges in relation to organizational data including Big Data and proposes approaches to meeting them Clarifies how to apply the core capabilities required for an effective data quality management program data standards definition data quality assessment monitoring and reporting issue management and improvement as both stand alone processes and as integral components of projects and operations Provides Data Quality practitioners with ways to communicate consistently with stakeholders **Information Quality Management** Latif Al-Hakim, 2007-01-01 Technologies such as the Internet and mobile commerce bring with them ubiquitous connectivity real time access and overwhelming volumes of data and information The growth of data warehouses and communication and information technologies has increased the need for high information quality management in organizations Information Quality Management Theory and Applications provides solutions to information quality problems becoming increasingly prevalent Information Quality Management Theory and Applications provides insights and support for professionals and researchers working in the field of information and knowledge management information quality practitioners and managers of manufacturing and service industries concerned with the management of information **Measuring Data Quality for**

Ongoing Improvement Laura Sebastian-Coleman,2012-12-31 The Data Quality Assessment Framework shows you how to measure and monitor data quality ensuring quality over time You ll start with general concepts of measurement and work your way through a detailed framework of more than three dozen measurement types related to five objective dimensions of quality completeness timeliness consistency validity and integrity Ongoing measurement rather than one time activities will help your organization reach a new level of data quality This plain language approach to measuring data can be understood by both business and IT and provides practical guidance on how to apply the DQAF within any organization enabling you to prioritize measurements and effectively report on results Strategies for using data measurement to govern and improve the quality of data and guidelines for applying the framework within a data asset are included You ll come away able to prioritize which measurement types to implement knowing where to place them in a data flow and how frequently to measure Common conceptual models for defining and storing of data quality results for purposes of trend analysis are also included as well as generic business requirements for ongoing measuring and monitoring including calculations and comparisons that make the measurements meaningful and help understand trends and detect anomalies Demonstrates how to leverage a technology independent data quality measurement framework for your specific business priorities and data quality challenges Enables discussions between business and IT with a non technical vocabulary for data quality measurement Describes how to measure data quality on an ongoing basis with generic measurement types that can be applied to any situation

Proceedings of the 10th International Conference on Intellectual Capital, knowledge Management and Organisational Learning Dr Annie Green,2013-01-09 *Data Quality* Carlo Batini,Monica Scannapieco,2006-09-27 Poor data quality can seriously hinder or damage the efficiency and effectiveness of organizations and businesses The growing awareness of such repercussions has led to major public initiatives like the Data Quality Act in the USA and the European 2003 98 directive of the European Parliament Batini and Scannapieco present a comprehensive and systematic introduction to the wide set of issues related to data quality They start with a detailed description of different data quality dimensions like accuracy completeness and consistency and their importance in different types of data like federated data web data or time dependent data and in different data categories classified according to frequency of change like stable long term and frequently changing data The book s extensive description of techniques and methodologies from core data quality research as well as from related fields like data mining probability theory statistical data analysis and machine learning gives an excellent overview of the current state of the art The presentation is completed by a short description and critical comparison of tools and practical methodologies which will help readers to resolve their own quality problems This book is an ideal combination of the soundness of theoretical foundations and the applicability of practical approaches It is ideally suited for everyone researchers students or professionals interested in a comprehensive overview of data quality issues In addition it will serve as the basis for an introductory course or for self study on this topic Data and Information Quality Carlo Batini,Monica

Scannapieco,2016-03-23 This book provides a systematic and comparative description of the vast number of research issues related to the quality of data and information It does so by delivering a sound integrated and comprehensive overview of the state of the art and future development of data and information quality in databases and information systems To this end it presents an extensive description of the techniques that constitute the core of data and information quality research including record linkage also called object identification data integration error localization and correction and examines the related techniques in a comprehensive and original methodological framework Quality dimension definitions and adopted models are also analyzed in detail and differences between the proposed solutions are highlighted and discussed Furthermore while systematically describing data and information quality as an autonomous research area paradigms and influences deriving from other areas such as probability theory statistical data analysis data mining knowledge representation and machine learning are also included Last not least the book also highlights very practical solutions such as methodologies benchmarks for the most effective techniques case studies and examples The book has been written primarily for researchers in the fields of databases and information management or in natural sciences who are interested in investigating properties of data and information that have an impact on the quality of experiments processes and on real life The material presented is also sufficiently self contained for masters or PhD level courses and it covers all the fundamentals and topics without the need for other textbooks Data and information system administrators and practitioners who deal with systems exposed to data quality issues and as a result need a systematization of the field and practical methods in the area will also benefit from the combination of concrete practical approaches with sound theoretical formalisms **Master Data**

Management David Loshin,2010-07-28 The key to a successful MDM initiative isn't technology or methods it's people the stakeholders in the organization and their complex ownership of the data that the initiative will affect Master Data Management equips you with a deeply practical business focused way of thinking about MDM an understanding that will greatly enhance your ability to communicate with stakeholders and win their support Moreover it will help you deserve their support you'll master all the details involved in planning and executing an MDM project that leads to measurable improvements in business productivity and effectiveness Presents a comprehensive roadmap that you can adapt to any MDM project Emphasizes the critical goal of maintaining and improving data quality Provides guidelines for determining which data to master Examines special issues relating to master data metadata Considers a range of MDM architectural styles Covers the synchronization of master data across the application infrastructure **Data Quality** Jack E. Olson,2003-01-09

Data Quality The Accuracy Dimension is about assessing the quality of corporate data and improving its accuracy using the data profiling method Corporate data is increasingly important as companies continue to find new ways to use it Likewise improving the accuracy of data in information systems is fast becoming a major goal as companies realize how much it affects their bottom line Data profiling is a new technology that supports and enhances the accuracy of databases throughout

major IT shops Jack Olson explains data profiling and shows how it fits into the larger picture of data quality Provides an accessible enjoyable introduction to the subject of data accuracy peppered with real world anecdotes Provides a framework for data profiling with a discussion of analytical tools appropriate for assessing data accuracy Is written by one of the original developers of data profiling technology Is a must read for any data management staff IT management staff and CIOs of companies with data assets Web Mining Anthony Scime,2005-01-01 Web Mining is moving the World Wide Web toward a more useful environment in which users can quickly and easily find the information they need Web Mining uses document content hyperlink structure and usage statistics to assist users in meeting their needed information This book provides a record of current research and practical applications in Web searching It includes techniques that will improve the utilization of the Web by the design of Web sites as well as the design and application of search agents This book presents research and related applications in a manner that encourages additional work toward improving the reduction of information overflow which is so common today in Web search results **Information and Database Quality** Mario G. Piattini,Coral Calero,Marcela F. Genero,2012-12-06 In a global and increasingly competitive market where organizations are driven by information the search for ways to transform data into true knowledge is critical to a business s success Few companies however have effective methods of managing the quality of this information Because quality is a multidimensional concept its management must consider a wide variety of issues related to information and data quality Information and Database Quality is a compilation of works from research and industry that examines these issues covering both the organizational and technical aspects of information and data quality Information and Database Quality is an excellent reference for both researchers and professionals involved in any aspect of information and database research **Navigating the Labyrinth** Laura Sebastian-Coleman, An Executive Guide to Data Management Patterns of Information Management Mandy Chessell,Harald Smith,2013-05-02 Use Best Practice Patterns to Understand and Architect Manageable Efficient Information Supply Chains That Help You Leverage All Your Data and Knowledge In the era of Big Data information pervades every aspect of the organization Therefore architecting and managing it is a multi disciplinary task Now two pioneering IBM architects present proven architecture patterns that fully reflect this reality Using their pattern language you can accurately characterize the information issues associated with your own systems and design solutions that succeed over both the short and long term Building on the analogy of a supply chain Mandy Chessell and Harald C Smith explain how information can be transformed enriched reconciled redistributed and utilized in even the most complex environments Through a realistic end to end case study they help you blend overlapping information management SOA and BPM technologies that are often viewed as competitive Using this book s patterns you can integrate all levels of your architecture from holistic enterprise system level views down to low level design elements You can fully address key non functional requirements such as the amount quality and pace of incoming data Above all you can create an IT landscape that is coherent interconnected efficient effective

and manageable Coverage Includes Understanding how a pattern language can help you address key information management challenges Defining information strategy and governance for organizations and users Creating orderly information flows you can reuse and synchronize as needed Managing information structure meaning and lifecycles Providing for efficient information access and storage when deploying new IT capabilities Moving information efficiently and reliably to support your processes Determining how information should be processed and maintained Improving quality and accessibility and supporting higher value analytics Protecting information via validation transformation enrichment correction security and monitoring Planning new information management projects in the context of your existing IT resources

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