

Austin, Michael J.

Evaluating your agency's programs

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Evaluating Your Agency's Programs

Lawrence L. Martin, Peter M. Kettner



Evaluating Your Agency's Programs:

Evaluating Your Agency's Programs Michael J. Austin, 1982-10 A guide for human service agencies that want to evaluate the effectiveness of their programmes justify funding or to find out ways to improve services and programmes Chapter by chapter it reviews why social service and charity organizations should evaluate how to prepare and start and how to use evaluations for monitoring and decision making

Evaluating Your Personnel Management United States Civil Service Commission, 1955 *Agency-Based Program Evaluation* Stephen A. Kapp, Gary R. Anderson, 2010 This book begins with the context of an agency based evaluation and describes the method within that context Students will gain a more complete understanding of this contextual challenge and will learn techniques for operating in the face of these challenges

Evaluation of Employee Assistance Programs Marvin D Feit, Michael J Holosko, 2012-11-12 This timely book brings together for the first time critical information about the evaluation of employee assistance programs Although EAPs have existed for over 40 years the assessment of their value has been fragmented Contributors to this new volume blending practical and academic insights document concerns address the newer issues and developments in the field of EAPs and present case examples of actual evaluations The range and diversity of topics reflect EAPs in transition their growth patterns evaluation needs and evaluation methods Overall this important volume emphasizes that successful evaluations depend not only on methodological expertise but a consideration of much broader salient and societal issues

Program Evaluation in Human Services Michael J. Smith, 2004-01-01 It is a rare occurrence to read an introductory text written by an accomplished practitioner in which the essentials are identified and addressed and the temptations to pursue the subject in depth appropriately avoided The resulting product is enlightening to the sophisticater as well as to the novice Harold Smith Dean Hunter College School of Social Work

Program Evaluation for Social Workers Richard M. Grinnell, Peter A. Gabor, Yvonne A. Unrau, 2018-12-27 Over the course of 20 years and eight editions the goals of the book have remained the same to prepare students to participate in evaluative activities within their organizations become beginning critical producers and consumers of the professional evaluative literature and reap the benefits of more advanced evaluation courses and texts The authors aim to meet these objectives by presenting a unique approach that is realistic practical applied and user friendly Unlike other textbooks on the market Program Evaluation for Social Workers presents both program level evaluation and case level evaluation methods assuming that neither of these two distinct approaches alone adequately reflects the realities of the field the book demonstrates how they can instead complement each other This integration of approaches provides an accessible adaptable and realistic framework for students and beginning practitioners to more easily grasp and implement in the real world

Program Evaluation Allen Rubin, 2020-07-23 Be prepared for your future role in a service oriented agency This textbook provides practical guidance on program evaluation while avoiding replicating other course material Drawing on over 40 years of subject knowledge Allen Rubin describes outcome designs that are feasible for service oriented agencies and

that match the degree of certainty needed by key users of outcome evaluations The utility and easy calculation of within group effect sizes are outlined which enhance the value of evaluations that lack control groups Instructions are also given on how to write and disseminate an evaluation report in a way maximizes its chances of being used Conducting focus group interviews and capitalising on the value of non probability samples will become second nature after following the effective and pragmatic advice mapped out chapter by chapter

Program Evaluation and Performance Measurement James C. McDavid, Irene Huse, Laura R. L. Hawthorn, 2012-10-25 Program Evaluation and Performance Measurement An Introduction to Practice Second Edition offers an accessible practical introduction to program evaluation and performance measurement for public and non profit organizations and has been extensively updated since the first edition Using examples it covers topics in a detailed fashion making it a useful guide for students as well as practitioners who are participating in program evaluations or constructing and implementing performance measurement systems Authors James C McDavid Irene Huse and Laura R L Hawthorn guide readers through conducting quantitative and qualitative program evaluations needs assessments cost benefit and cost effectiveness analyses as well as constructing implementing and using performance measurement systems The importance of professional judgment is highlighted throughout the book as an intrinsic feature of evaluation practice

Social Work Evaluation James R. Dudley, 2020-03-06 Social Work Evaluation Third Edition offers a straightforward guide in a broad range of social work evaluations at both the program and practice levels Author James R Dudley s seven step approach to evaluation makes use of qualitative quantitative and mixed research methods to identify oversight and issues at the planning implementation and final outcome stages of intervention development His unique focus on involving clients in the evaluation process ensures social workers consistently improve their capacity to impact clients well being and remain accountable to the communities they serve Case examples from the author s extensive experience in evaluation illustrate a number of logic based methods discussed throughout the text for real world application This comprehensive text aims to enhance student and practitioner skill sets to meet the demands of a changing field

Social Work Evaluation, Second Edition James R. Dudley, 2013-09-01 Accountability to stakeholders is essential for program funding and policy development It is increasingly the responsibility of all professionals to provide evidence supporting the relevance and effectiveness of their programs and individual practices Social Work Evaluation is a straightforward guide to conducting evaluations during the planning implementation and outcome stages of programs and practices Dudley has developed a seven step process for evaluations using qualitative quantitative and mixed research methods This comprehensive book offers students the knowledge and skills to play a more accountable role in the future of their profession

Understand Social Agency Armand Lauffer, 1984-11 This revised and expanded Second Edition of the widely read Understanding Your Social Agency offers students and practitioners a simple yet comprehensive introduction to organizational theory and its meaning for social agencies Each of the first ten chapters is devoted to a particular perspective for understanding the agency

The final chapter considers using each of the ten perspectives independently or in tandem to solve problems within or on behalf of the agency. It will be a useful guide to solving problems of an organizational nature within an agency. **Research Note SO**, 1978

State Product Evaluation Programs William P. Carr, National Cooperative Highway Research Program, 2004. TRB's National Cooperative Highway Research Program NCHRP Synthesis 328. State Product Evaluation Programs examines the general use of evaluation programs within state departments of transportation including the use of state specifications and laboratory and field testing results; the national programs that exist to support the integration of new products and technologies into practice; and the general issues associated with conducting objective evaluations of new products and implementation of approved products.

Social Workers' Desk Reference Albert R. Roberts, Gilbert J. Greene, 2002. Following in the groundbreaking path of its predecessor, the second edition of the Social Workers Desk Reference provides reliable and highly accessible information about effective services and treatment approaches across the full spectrum of social work practice.

Evaluating Family-Based Services Peter J. Pecora, 2018-02-06. First Published in 2018. Routledge is an imprint of Taylor & Francis, an Informa company.

Handbook for Management of Human Service Agencies T. F. Riggart, Ralph E. Matkin, 1986. A basic guide for individuals responsible for developing and/or operating comprehensive or specialized human service programs. Drawing on more than a decade of classroom experience and development and incorporating standards from the Commission on Accreditation of Rehabilitation Facilities 1985 Edition, Riggart and Matkin have created a management tool that is as practical for human service providers as it is for students. Here is the fundamental management knowledge required to establish or manage all types of human service programs and facilities. The text is organized into 23 sections that describe tasks ranging from constructing mission statements and admission criteria to developing start-up budgets and allocating space for both direct and indirect services. Each section provides definitions and guidelines, practical examples, exercises, and selected references. While the focus is on the practices of the private not-for-profit sector, those working in a profit-oriented setting will find many of the sections and exercises to be valuable aids for developing, operating, and maintaining successful programs.

Journal of Human Services Abstracts, 1983

Successful Program Evaluation Michael K. Wells, 2007. Program evaluation is the key to an organization's success. Analyzing program outcomes can help you implement cost efficiencies and improve in areas that need extra attention. It gives you the opportunity to evaluate whether what you're doing is working and if it's not, to make the necessary changes. A strong evaluation section in your grant proposal tells the grantor that the organization is succeeding in its mission or if it's not, that it has a plan in place to improve future outcomes. This can make the difference between getting funded or turned down.

Book cover **Measuring the Performance of Human Service Programs** Lawrence L. Martin, Peter M. Kettner, 2010. Government and nongovernmental human service organizations are under increasing pressure to demonstrate that their programs work. As stakeholders demand more accountability, human service organizations are increasingly utilizing

performance accountability and performance measurement as a way of demonstrating the efficiency quality and effectiveness of their programs *Measuring the Performance of Human Service Programs Second Edition* examines the reasons why performance measurement has become the major method of performance accountability today In this second edition of their classic work Martin Kettner explain in detail how to develop and utilize output quality and outcome performance measures in human service programs Special attention is given to the four types of outcome performance measures numeric counts standardized measures level of functioning LOF scales and client satisfaction *Empowerment Evaluation Principles in Practice* David M. Fetterman, Abraham Wandersman, 2012-03-23 What principles should guide an empowerment evaluation And how can these principles actually be put into practice One of the primary tasks in an empowerment evaluation EE is to increase the capacity of program stakeholders to plan implement and evaluate their own programs This book presents the most current formulation of the 10 principles of EE and provides professionals and students with the tools to put these principles into practice Through case studies of diverse evaluation projects including community health foundation initiatives school district programs and a 15 million corporate program aimed at bridging the digital divide the founder and leading proponents of EE clarify key concepts and discuss important lessons learned Coverage includes how to balance program improvement efforts with accountability requirements how EE can be used to guide standards based work how to use EE in a learning organization the differences among empowerment collaborative and participatory evaluation and much more

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