Electronic Information Delivery

ENSURING QUALITY and VALUE

edited by Reva Basch



Electronic Information Delivery Ensuring Quality And Value

Harry M. Kibirige

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Encyclopedia of Library and Information Science Allen Kent, 2000-09-21 This is the 68th volume supplement 31 in a Electronic Information Delivery Reva Basch, 1995 This book draws series which examines library and information science on the experience of a group of people each with working knowledge of a particular sector of the electronic information industry who are convinced that information quality management is an ongoing and essential function They present a variety of perspectives on quality issues as they apply to the production dissemination and use of electronic information products The emphasis throughout is on practical applications observations and interpretations drawn from experience Above all Electronic Information Delivery ensuring quality and value presents a framework for the reader to judge database performance This is backed up by each writer's repeated application of categories such as consistency coverage and scope timeliness accuracy error rate accessibility ease of use integration output documentation customer support and training and value to cost ratio to the topic in hand Creating a Successful E-information Service Sheila Pantry, Peter Griffiths, William Oldfield, 2003 To be successful information managers constantly need to reassess the effectiveness of their information services and to ascertain whether they are delivering the services their users actually need Given that information services can now transcend the restrictions of a particular physical location or specific opening hours it is more essential than ever to take advantage of the opportunities afforded by new technologies Through the use of case studies this resource shows how to revamp an existing service as well as how to create one from scratch Key issues covered include Introducing the concept of the e information service What kind of an information service do you want to provide Where are the customers What kind of information do your customers need and in what formats Who needs to be involved in your plans Budgeting for your e information service Keeping in touch with your customers Keeping one step ahead of your competitors Also includes an illustrated glossary of sample electronic services and a list of further information sources Regardless of the type or size of your organization this reference will help broaden your horizons as well as those of your users **Managing Information Quality** Martin J. Eppler, 2006-08-25 The 2nd edition of this book shows how the quality of information can be improved in such knowledge intensive processes as on line communication strategy product development or consulting The text offers proven principles for applying information quality management to a variety of information products Case studies show how information quality management can increase satisfaction of knowledge workers and information consumers Includes much Foundations of Full Text Electronic Information Delivery Systems Harry M. Kibirige, 1996 This is a wide new material reaching discussion of the issues and problems of electronic full text information delivery and its technological foundations Organizing Knowledge: Introduction to Access to Information J.E. Rowley, John Farrow, 2018-01-18 This title was first published in 2000 For its third edition this text on knowledge organization and retrieval has been revised and restructured to

accommodate the increased significance of electronic information resources With new sections on topics such as information

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